

Healthcare providers' experience on the integration of women-centred care in a university hospital in French-speaking Switzerland.

Women-centred care, as one of the quality criteria for care, has shown an improvement in several perinatal indicators such as a reduction in medical interventions during pregnancy and childbirth, while ensuring a higher level of satisfaction compared to traditional follow-up. Despite its clinical effectiveness on the health of women and their children, a majority of women currently do not benefit from this model of care.

This research project aims to understand why women-centred care is struggling to be implemented in maternity services by exploring the perspective of healthcare providers, a component that has received little attention in the literature. More specifically, it will identify the facilitators and barriers that interact in the implementation of the women-centred care model through a mixed methodology, an online questionnaire for the healthcare providers (n=334) and face-to-face interviews (n=15). A descriptive analysis of the quantitative data with a thematic analysis of the content of the interviews will be carried out and linked to an implementation process tested in the literature.

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